

# FY26 Q2 Ridership Report



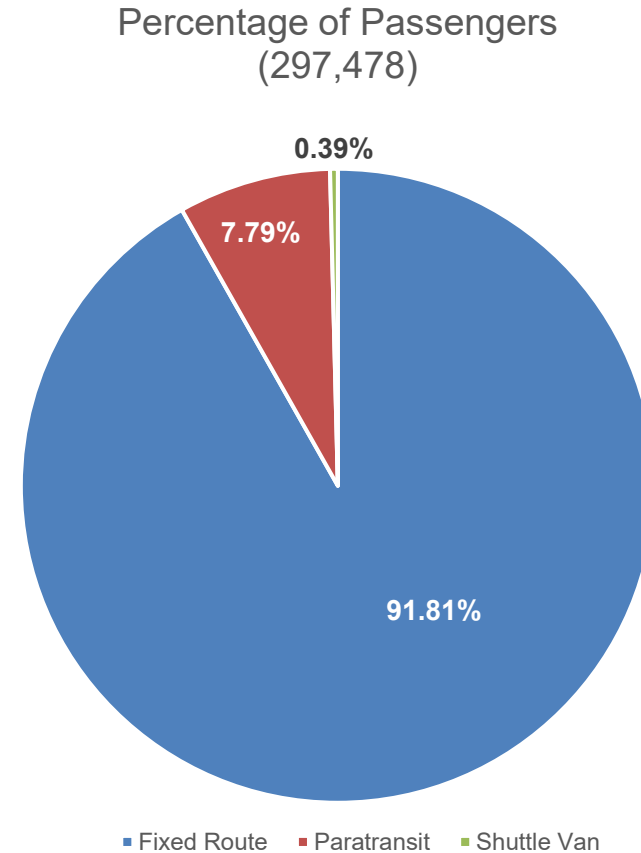
# Quick Facts - FY26 Q2 (Oct-Dec '25)

## Fixed Route

- 273,121 Total Unlinked Passenger Trips (UPT)
  - 3,700 avg passengers per Weekday
  - 1,703 avg passengers per Saturday
  - 1,275 avg passengers per Sunday
- 94,303 Passenger Miles Traveled (PMT)

## Demand Response

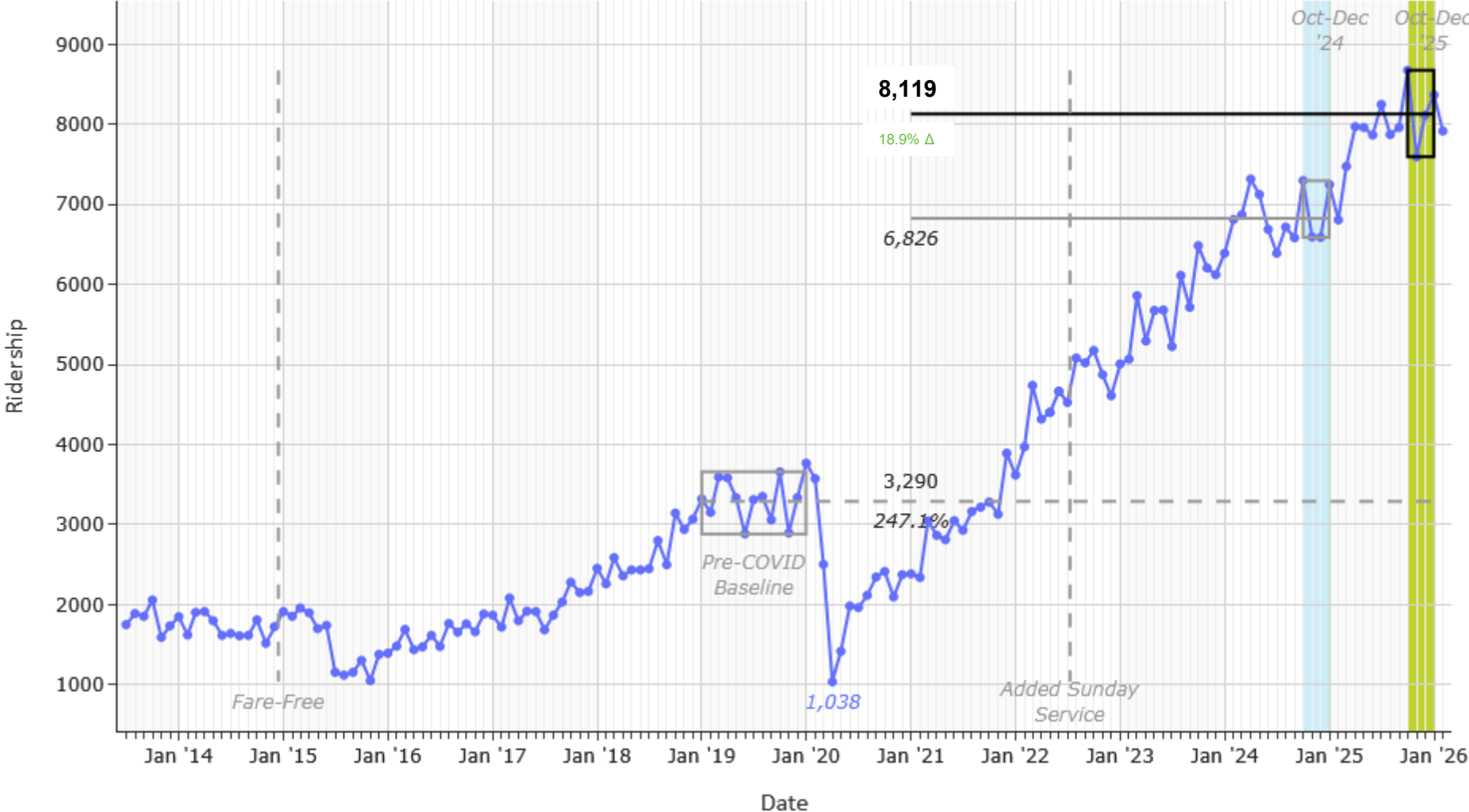
- 24,357 Total Unlinked Passenger Trips (UPT)
  - 323 avg passengers per Weekday
  - 172 avg passengers per Saturday
  - 128 avg passengers per Sunday
- 87,641 Passenger Miles Traveled (PMT)



# Monthly Paratransit Ridership

Demand-Response Passenger Trips by Month

(Jul 2013 - Dec 2025)



# Demand Response (DR)

## Demand Response: Total Ridership (FQ2)

Day	Oct 25	Nov 25	Dec 25	Quarter Total
Weekday	7,410	6,042	6,877	7,410
Saturday	668	866	702	2,236
Sunday	566	688	538	2,037
<b>Total</b>	<b>8,644</b>	<b>7,596</b>	<b>8,117</b>	<b>24,357</b>

## Demand Response: Average Daily Ridership (FQ2)

2024 and 2025

Day	Oct		Nov		Dec	
	Oct 24	Oct 25	Nov 24	Nov 25	Dec 24	Dec 25
Weekday	278	322	278	336	265	313
Saturday	130	167	126	173	128	176
Sunday	93	142	138	115	102	134
<b>Average</b>	<b>167</b>	<b>210</b>	<b>181</b>	<b>208</b>	<b>165</b>	<b>208</b>

# Paratransit and Shuttle Van (DR)

## Paratransit Facts

- \$45.64 per ride FY25 metric
  - +~3% applied to estimate FY26 costs ≈ \$47.00 per ride
- 135 new users registered
  - Median Age 69
- 589 users completed at least one paratransit request
- 21,025 total paratransit requests were completed
  - 23,187 passengers
  - 11.9 rides per user per month
- The top 25 users with the most rides account for 4,141 requests
  - 3% of paratransit users account for 19.7% of paratransit rides

## Shuttle Van Facts

- 60 users completed at least one shuttle van request
- 929 total shuttle van requests were completed
  - 1,170 passengers (390 per month)
  - 1.26 passengers per trip on average
  - 5.2 completed requests per user per month
- The top 25 users with the most completed requests account for 780 rides
  - 42% of shuttle van users account for 84% of shuttle van rides

### Shuttle Van Trips by Passenger Count

Passenger Count	Trips
1	828
2	59
3	3
4	13
5	3
6	17
7	2
8	4

# NTD Monthly (DR)

Monthly Ridership Form - DR-DO

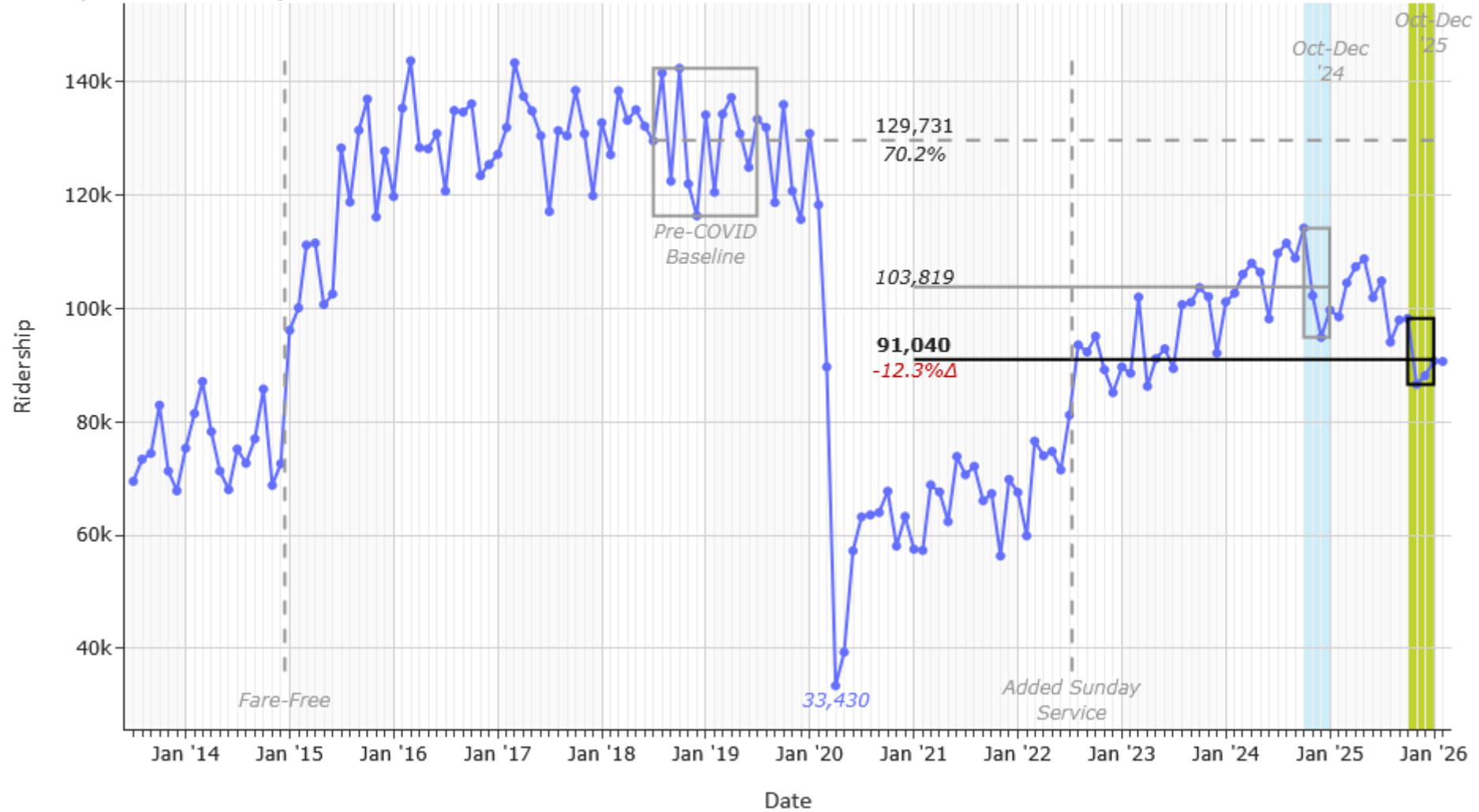
Month	UPT ?	VRM ?	VRH ?	VOMS ?
July - 2025	8,250	36,065	3,140	16
August - 2025	7,872	34,520	3,000	16
September - 2025	7,964	34,476	3,029	16
October - 2025	8,677	36,407	3,235	17
November - 2025	7,596	31,550	2,776	16
December - 2025	8,117	34,012	2,974	17

- UPT – Unlinked Passenger Trips
- VRM – Vehicle Revenue Miles
  - (Total vehicle service miles)
- VRH – Vehicle Revenue Hours
  - (Vehicle hours during service)
- VOMS – Vehicles in Maximum Service
  - The most vehicles in service at a time

# Monthly Fixed Route Ridership

Fixed-Route Passenger Trips by Month

(Jul 2013 - Dec 2025)



# Monthly Fixed Route Ridership

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Fixed Route: Total Ridership (FQ2)

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Day	Oct 25	Nov 25	Dec 25	Quarter Total
Weekday	86,218	71,031	75,869	233,118
Saturday	6,884	8,581	6,676	22,141
Sunday	5,180	7,019	5,663	17,862
<b>Total</b>	<b>98,282</b>	<b>86,631</b>	<b>88,208</b>	<b>273,121</b>

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Fixed Route: Percent Change in Daily Ridership (FQ2)  
2024 to 2025

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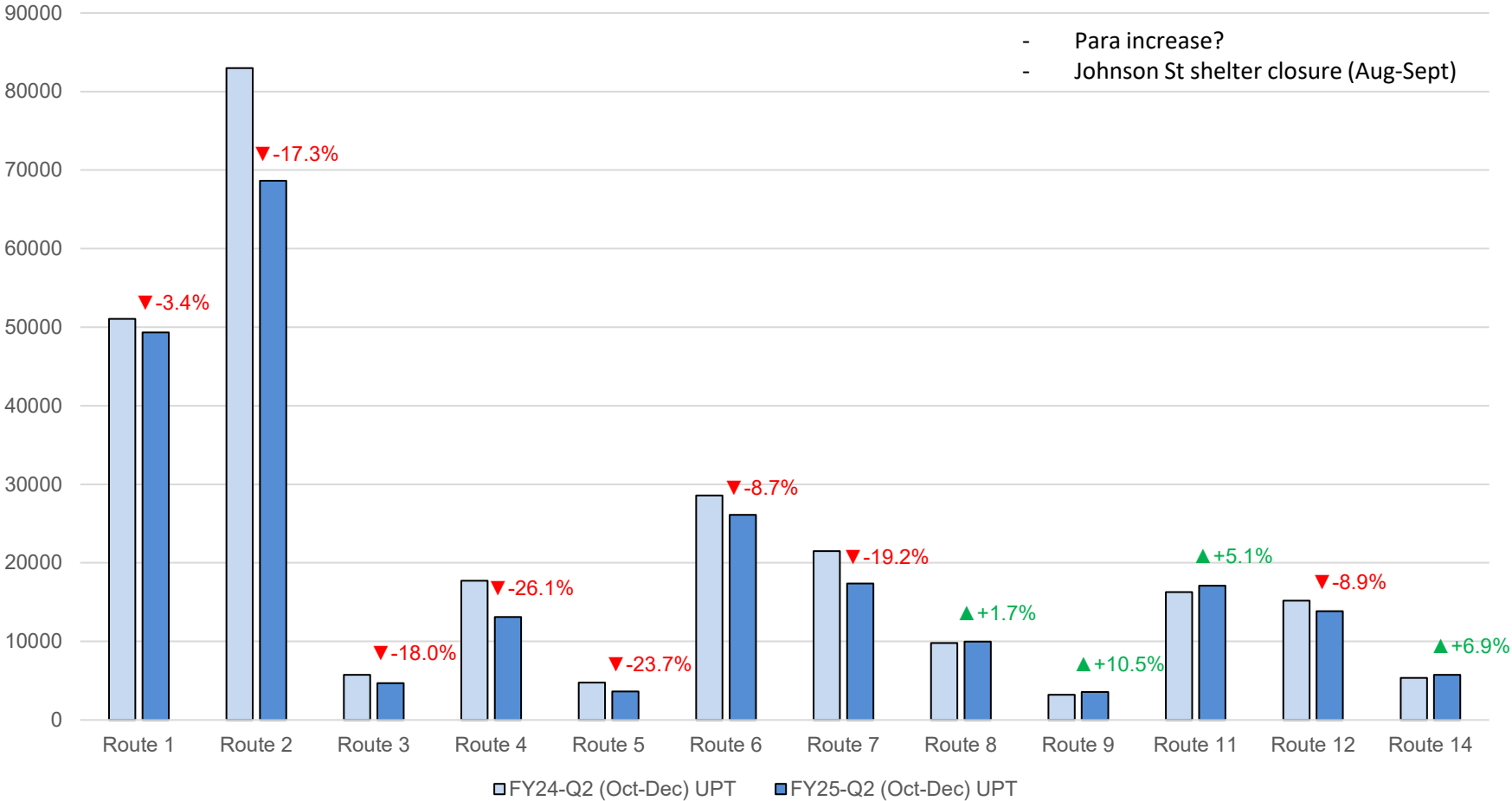
Day	Oct	Nov	Dec	Quarter Avg
Weekday	-13.0%	-10.3%	-9.1%	-10.9%
Saturday	-19.3%	-15.7%	-13.1%	-16.1%
Sunday	-21.4%	-31.7%	-6.7%	-20.4%
<b>Average</b>	<b>-16.4%</b>	<b>-16.1%</b>	<b>-9.7%</b>	<b>-14.2%</b>

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# Monthly Fixed Route Ridership

Weekday Unlinked Passenger Trips  
by Route



# NTD Monthly (Fixed Route / MB)

## Fiscal Year-to-Date

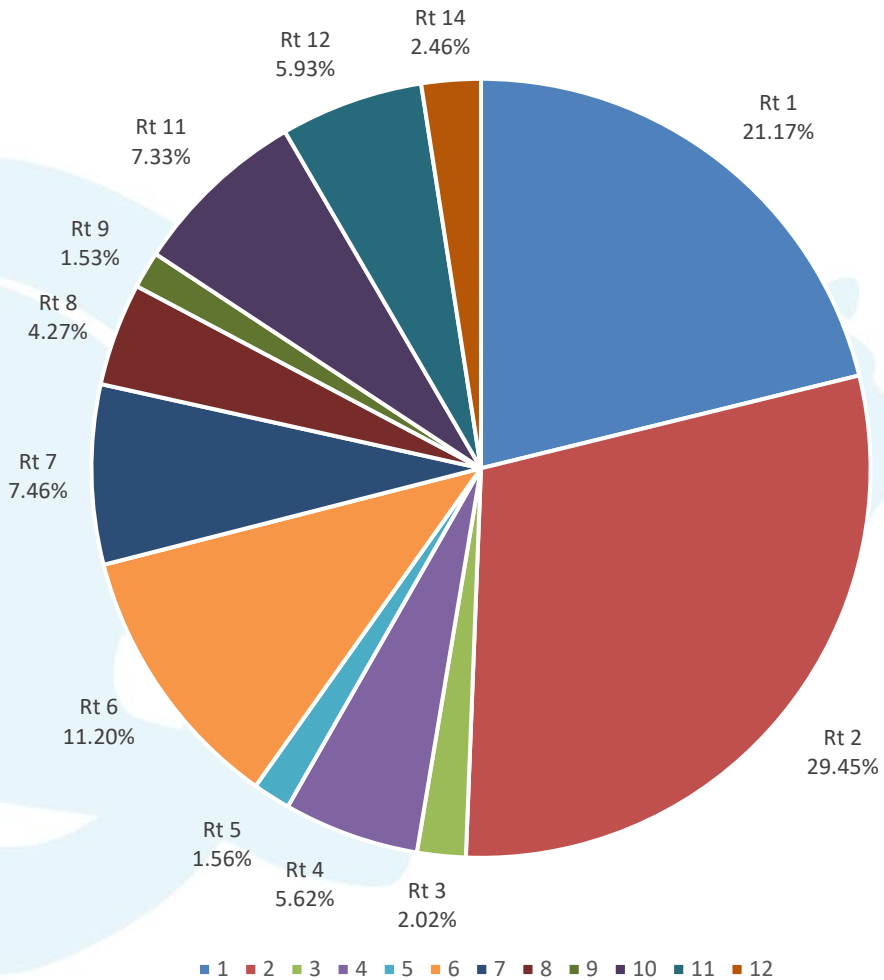
### Monthly Ridership Form - MB-DO

Month	UPT ?	VRM ?	VRH ?	VOMS ?
July - 2025	104,857	78,898	6,606	22
August - 2025	94,077	76,832	6,317	22
September - 2025	98,012	75,779	6,356	22
October - 2025	98,282	79,874	6,594	22
November - 2025	86,631	69,522	5,807	22
December - 2025	88,208	77,114	6,355	22

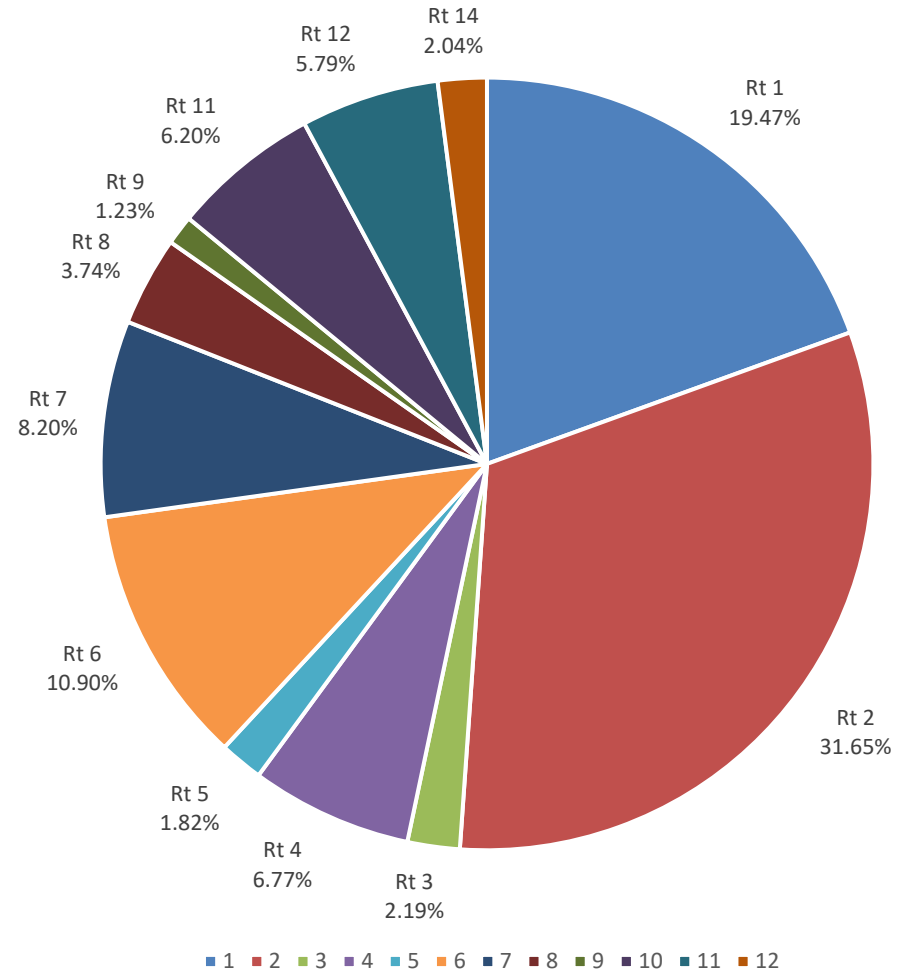
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# Weekday Route Ridership Breakdown

% Ridership by Route (FY26)



% Ridership by Route (FY25)





Thank you.