



## **RFP 26-01 – Intelligent Transportation System**

### **Addenda 1**

MUTD Responses are indicated in bold text below.

**The deadline for submissions is February 24, 2026.**

### **Questions**

***Q1. Can MUTD provide an additional two weeks for the submission of RFPs?***

**A. Yes, the submission deadline has been extended to February 24<sup>th</sup>. The new schedule is as follows:**

<u>RFP Issued:</u>	January 12, 2026
<u>Clarifications/Questions Due:</u>	January 30, 2026
<u>MUTD Responses to Clarifications/Questions:</u>	February 4, 2026
<b><u>Proposals Due:</u></b>	<b>February 24, 2026, 5PM MDT</b>
<b><u>Invitation for Demos:</u></b>	<b>February 25, 2026</b>
<b><u>First round Interviews:</u></b>	<b>March 2, 3, 2026</b>
<b><u>Scoring/Invitations for second round</u></b>	<b>March 4, 2026</b>
<u>Second Demo:</u>	March 9, 10, 2026
<u>Notification of Selected Supplier:</u>	March 13, 2026
<u>Board Approval:</u>	March 26, 2026
<u>Notice to Proceed:</u>	March 27, 2026

**Q2. What is the anticipated go-live date?**

**A. Go-Live Feb 1, 2027; Acceptance Testing Dec 2026 – Jan 2027; ...; Project Launch April 2026.**

**Q3. Can you provide as much detail as possible regarding all of the on-board systems that you are requiring the MDT to be the single point of control for? Vendor, make, model, year are examples of details that would be pertinent.**

**A. Mountain Line will release a 2<sup>nd</sup> addenda with information on hardware and other unanswered questions.**

**Q4. What is meant by “rapid, manually triggered alerts” as it pertains to the MDT? Can you provide examples?**

**A. Communication between MUTD and the public about route disruption.**

**Ex. A detour is put up due to some last-minute circumstance; the detour publishes an announcement on the website and in the bus “your bus is being detoured because of a downed tree or bad weather conditions”**

**Q5. Can you provide details regarding the on-board sensors that you are wanting the On-Board Computer to interface with? What vendor, make, model, year of APCs, headsigs, etc?**

**A. See Q3 above**

**Q6. Are iris and/or Hella APCs currently installed in the vehicles? Can you provide details regarding the make, model and year on a per vehicle basis?**

**A. Yes. No; some sensors are beam-break while most are camera sensors.**

**Q7. For the APCs, what specific integration is required with Hopthru/Swiftly? What data do they require and in what format? Is this integration currently in place?**

**A. Integration is actively concluding. Details can be ironed out later, but I imagine that minimal requirements include (but might not be limited to) Lat, Long, Timestamp, Bus ID, Ons (Boardings), Offs (Alightings).**

**Q8. For the AVA canned messages, who would be initiating those? The driver?**

**A. GPS-triggered messages should occur at all stops. Meanwhile, the driver should have the ability to manually trigger a “No Sleeping on the Bus” message, for example, when the need arises.**

**Q9. For the AVA system, what languages are required?**

**A. English is required. Other languages, if seamlessly implemented, are gravy.**

***Q10. Does Missoula already have pre-recorded AVA messages? If so, in what format?***

**A. The current vendor provides this functionality in an undisclosed format.**

***Q11. For Interior, Exterior and Digital Signage can Missoula provide the vendor, make, model and year of all signs on a per vehicle basis?***

**A. See Q3 above**

***Q12. Does Missoula currently use Remix? If so, what functionalities of the Remix platform are used?***

**A. Yes, as many as possible. We're training on new features soon.**

***Q13. Can Missoula provide an example output of a Remix schedule that would be imported into the CAD/AVL system?***

**A. GTFS is the primary one.**

***Q16. What type of Integration is required with the paratransit (Via) operations? Can details be provided about how Via will make the required data available from their system?***

**A. Via handles all the dispatch capacities. What's optionally desired is the ability to view para vehicles on the fixed-route CAD.**

***Q17. Can details be provided about how BetterFleet makes their vehicle state of charge information available?***

**A. It uses an integration with ViriCiti Telematics.**

***Q18. What tool(s) are currently used for the Operator Scheduling section?***

**A. See Q19 below**

***Q19. Is Missoula open to the Operator Scheduling portion being completed by another software (that is not built into the CAD/AVL platform)?***

**A. These features of operator scheduling are largely out of scope in this project. However, any scheduling features provided by the ITS that could replace clipboards and paper would be useful.**

*Q20. Can Missoula expand on the “Manages display/sign content and “infotainment” devices requirement in the “Public-facing Real-Time Data, Applications and Third-Party Integrations” section? Does Missoula currently have infotainment screens? If so, what vendor, make, model? Can you provide a detailed plan for what types of signs (i.e. location, internet availability, power availability, content format requirements, etc.)?*

**A. Our homemade infotainment solution is described above in Q3**

*Q22. Can Missoula expand on the requirement “Provides built-in GTFS validation process, rules list and examples”? What is meant by rules list here?*

**A. The GTFS specification can be strict in some areas. We would *not* have to rely on web tools to validate the data that comes out of the ITS.**

*Q23. Can Missoula provide a detailed list of existing in-vehicle hardware that requires integrations with the CAD/AVL system? If the CAD/AVL system does not integrate with a specific hardware, should the CAD/AVL vendor include new hardware in the quote?*

**A. See Q3 above**

*Q25. Is a bid/proposal submission via email with a Dropbox link that includes all documentation an acceptable means of submission?*

**A. Sending a link via SharePoint, DropBox or another file sharing software is acceptable.**

*Q26. Should the technical proposal and the price proposal be submitted as two separate files?*

**A. The technical proposal and price proposal can be in a single file or separate. We have received proposals both ways and do not have a preference.**

*Q27. In regards to your Public Disclosure of Information requirement, would you prefer that all confidential information be extracted from the technical proposal and submitted as a separate file containing only confidential documents, or would you prefer two versions of the proposal: (1) a complete proposal with confidential information clearly marked, and (2) a redacted copy suitable for public disclosure?*

**A. If you include confidential information, please prepare two versions of the proposal, one redacted and one unredacted with confidential information marked.**

***Q28.** Under the requirements for Operator Scheduling, could you please confirm which requirements are currently provided through your Scheduling platform and which are provided via CAD/AVL?*

**A. See Q19 above.**

***Q29.** Does MUTD intend to continue their use of Transit App as the main mobile app and trip planning tool of choice for your riders?*

**A. Yes.**

***Q30.** Would MUTD be interested in digital, integrated pre and post trip inspection functionality?*

**A. Yes.**

***Q33.** Could you please provide your desired implementation/go-live schedule?*

**A. See Q2 above**

***Q35.** Can MUTD confirm whether recertification and/or auditing of the APCs is included within the scope of services under this RFP, or if those activities are considered out of scope?*

**A. We currently rely on Swiftly for NTD certification of APCs (2026).**

***Q37.** Can you please provide a detailed fleet list with brand, model and year of all 30 vehicles to be equipped?*

**A. Yes. See Q3 above.**

***Q38.** Does MUTD vehicles have a cellular router such as Cradlepoint or equivalent existing?*

**A. Yes. See Q3 above.**

***Q39.** Can you please clarify if integration with existing Farebox is required for single sign on?*

**A. We are a fare-free system; we have no fareboxes.**

**Q40.** *Can you confirm that both interior and exterior speakers are existing?*

**A.** Can confirm.

**Q41.** *Do you require automatic volume adjustment of audio announcements based on ambient noise?*

**A.** This sounds like a feature we could be interested in.

**Q42.** *Does MUTD desire an option for onboard infotainment display?*

**A.** See Q3 above.

**Q44.** *How many bus in the box for training and maintenance shall be included in the pricing?*

**A.** One.

**Q45.** *Regarding the following requirement: "Integration with charge management to display vehicle state of charge (BetterFleet)" – can vendors proposed an alternative solution ? (ie connect to the J1939 to retrieve and display vehicle state of charge?*

**A.** MUTD is interested in integration in any form.

**Q46.** *Regarding the following requirement: "Supports real-time "next bus" signage located at stops and transit hubs" – can you please provide details of the digital signage to be integrated with?*

**A.** See Q3 above

**Q47.** *Is MUTD interested in an option from vendors to provide new digital signage?*

**A.** Not without a really good argument as to why replacing our current signs is necessary.

**Q49.** *What is the file size limitation for email submittals?*

**A.** 25mb

**Q50.** *If proposals are larger than the email file size limitation, can vendors submit via alternate method such as DropBox?*

**A.** Sending a link via SharePoint, DropBox or another file sharing software is acceptable.

*Q51. Is electronic signature on forms and certifications acceptable?*

**A. Yes**

*Q52. Does MUTD require NTD Certification?*

**A. Yes, but this will be handled by Swiftly (2026)**

*Q53. Can MUTD specify the type: make/model of bike rack sensors.*

**A. See Q3 above**

*Q54. Who is the current cellular services provider and will MUTD maintain them during the next contract period?*

**A. Verizon, yes, we will maintain a contract with Verizon separate from this.**

*Q55. How many dispatchers, supervisors and bus operators does MUTD have?*

**A. 5 Dispatch Supervisors, 5 Road Supervisors, 73 Operators (2/3/2026)**

*Q57. To confirm interoperability, can we have an inventory of the hardware that's currently onboard?*

**A. See Q3 above**

*Q58. Is a driver-facing tool (e.g., for turn-by-turn navigation) required and/or of interest?*

**A. Of interest. Turn-by-turn navigation would be a great training tool.**

*Q59. Regarding the Operator Scheduling section, is there a system that's currently being used for clock ins/clock outs? If so, what is it?*

**A. See Q19 above**

*Q60. Is a standalone app, separate from ones like Google Maps or Transit, required?*

**A. We are looking for a "Where's My Bus" feature of some kind that shows the current location of buses. Web based is acceptable**

*Q61. In the Public Facing section requirement #14, is infotainment hardware already installed? If so, what is the providing vendor, make, and model?*

**A. See Q3 above**

*Q62. Under the Public Facing section requirement #16, are vendors expected to maintain the QR codes or just the information they're connected to?*

**A. No expectations from this side. It's an idea we're exploring so if a vendor has a solution, we're all ears.**

*Q63. Under Vendor Responsibilities, what's the motivation behind requirement #25 (Provide 30 days advance notice for major software upgrades)?*

**A. We want to anticipate downtime. Any sufficiently large software update may cause downtime.**

*Q64. Will MUTD provide a complete fleet list, including model numbers of all integration targets (headsign controllers, APC's, interior LED's, network gateway - i.e. Cradlepoint/Digi/Sierra Wireless, bike racks)?*

**A. See Q3 above**

*Q65. Infotainment is mentioned, is this a system that proposers should assume they are integrating with? If not, should we provide this as a priced option?*

**A. See Q3 above**

*Q66. Would MUTD prefer that proposers include warranty in the base price for only the base contract term, or for optional years as well?*

**A. The pricing for the initial term should reflect base price and warranty. Warranty price should be included in the prices for the option years.**