

# How to Reserve a Paratransit Ride:

Paratransit rides are guaranteed as long as they are **reserved no later than 4:30 PM Monday – Saturday and 12 PM (noon) Sunday the night before** the requested ride. You may reserve a ride up to 14 days in advance.

## To reserve a ride:

1. Call 406-721-2848. You will be prompted to leave a voicemail.
2. In your voicemail message, please give the following details:
  - First and last name
  - Phone number
  - The date and time of your requested trip (you may give either a departure or arrival time\*) and the location.
  - State if you would like to reserve a return trip, and if so, what time you would like to return. **Otherwise only a one-way trip will be scheduled.**
3. You will receive an automated phone call confirming your ride the night before the scheduled trip.

## Hours of service:

- Monday through Friday, 5:45 AM to 10:45 PM
- Saturday, 8:45 AM to 10:45 PM
- Sunday, 8:45 AM to 8:45 PM.

Mountain Line is closed the following holidays: New Year's Day, Independence Day, Thanksgiving Day and Christmas Day. Hours of service may change on other federally-observed holidays.

*\*Please note: If requesting a ride to an appointment, please give your arrival time to ensure you are on time. If a departure time is given, you may spend up to one hour on board before arriving at your destination.*

