



(10/19)

ADA COMPLAINT FORM

The American's with Disabilities Act (ADA) prohibits discrimination on the basis of disability in State and local government, public accommodations, commercial facilities, transportation, and telecommunications.

This form may be used to be file a complaint with MUTD for alleged violations of ADA. If you need assistance completing this form or if needed in a different language, please contact us by phone at 406-543-8386 or email info@mountainline.com.

NAME:	PHONE #:	ALTERNATE PHONE #:	
ADDRESS:			
CITY:		STATE:	ZIP CODE:
EMAIL ADDRESS:			DATE:
PREFERRED METHOD OF CONTACT			
<input type="checkbox"/> Email	<input type="checkbox"/> Phone	<input type="checkbox"/> Mail	
SELECT EACH OF THE FOLLOWING THAT ARE APPLICABLE TO THE ACCESS BARRIER OR DISCRIMINATION COMPLAINT			
<input type="checkbox"/> Public Rights-of-Way	<input type="checkbox"/> Program	<input type="checkbox"/> Service	<input type="checkbox"/> Activity
PROVIDE A DETAILED EXPLANATION OF THE ACCESSIBILITY BARRIER OR DISCRIMINATION COMPLAINT (Explain as clearly as possible what happened and why you believe you were discriminated against. Please also include the date of incident if different from date complaint is being filed. Describe all persons who were involved. Include the name of the employee who discriminated against you (if known) as well as route, stop location, bus number, etc.. The more information that we receive, the quicker it will be for us to resolve your complaint.)			



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HAVE YOU FILED A COMPLAINT WITH ANY OTHER FEDERAL, STATE OR LOCAL AGENCIES?

Yes

No

IF SO, LIST AGENCY / AGENCIES AND CONTACT INFORMATION BELOW

Agency:	Contact Name:
Street Address, City, State & Zip Code:	Phone:
Agency:	Contact Name:
Street Address, City, State & Zip Code:	Phone:

PROVIDE A SOLUTION TO THE COMPLAINT:

COMPLAINANT SIGNATURE:

DATE:

The laws enforced by this agency prohibit retaliation or intimidation against anyone because they have either taken action or participated in action to secure the rights protected by these laws. If you experience retaliation or intimidation separate from the discrimination alleged in this complaint, or if you have questions regarding the completion of this form please contact.

Missoula Urban Transportation District(MUTD)

1221 Shakespeare Street

Missoula, MT 59802

ADA Compliance Officer

info@mountainline.com

(406) 543-8386 ext. 121

(Dial 711 for assistance if you are deaf, hard of hearing or speech impaired)

OFFICE USE ONLY

DATE & TIME RECEIVED:

RECEIVED BY: